

Individuation High-efficiency

AI Chatbot

Answer more precisely

Fast、Intelligent、Personalized

Solve problems timely、lower labor costs、save time
Scripts based on manuals, experts enable higher precision



Dialogue Designed by Specialists

Specialists with rich technical writing knowledge and 15 years of technical writing experience participate in dialogue design.



User Experience

To achieve interface visual comfort and ease of operation, interaction is designed in line with user habits.



Functional Optimization

Fast extraction of log files, post data in-depth learning, continuously optimize functions thus make customized chatbots.



Multimedia integrated

Fast extraction of log files, post data in-depth learning, continuously optimize functions thus make customized chatbots.



*Reference pictures during development

Based on years of rich experience in document production, **YAMAGATA Group** innovatively designed and developed the **AI Chatbot** that can perform automatic conversations based on the latest AI technology.



Thy Me

Business Procedure

The structure and application of **AI** Chatbot take measures to improve the speed of information feedback and the accuracy of answers, so as to improve customers' satisfaction.

01



Overall Business Design

The overall design is based on listening to customer's purpose, story script, usage scenario, FAQ quantity, etc..

02



FAQ/Scene Construction

Optimize the FAQ script to construct scenario with virtual figures and storylines.

03



Initial AI-FAQ Fine-tuning

According to the actual situation, optimize the preset questions and answers to obtain high-precision answers.

04



AI-FAQ Fine-tuning

Based on issue log, fine-tune AI/FAQ, add FAQ and continuously improve answers according to user's needs.

05



Log/survey analysis

Based on FAQ analysis, make sure to give right answer to satisfy the users.

06



Optimize Proposal

Implement proposals based on market sales, such as service modification proposals.

Precise semantic understanding Intelligent machine learning Multi-channel unified service

- Deep understanding of multiple rounds of interaction
- Grasp semantic emphasis
- Support contextual understanding
- Accurate intention recognition

- Machine autonomous learning
- Automatic clustering of unknown problems
- Easier post-maintenance

- WeChat, web pages, physical robots, etc.
- Multi-channel unified service and management

User Scenarios

01



Intelligent Garbage Classification

WeChat QR code, no need to download App;
Smooth switching of text and voice input;
Image recognition, intelligent and accurate;
Easily solve garbage classification problems;
Real-time online training, policy promulgation.

02



Intelligent Customer Service

24 hours available;
Instead of traditional customer service;
No fatigue, low cost.

03

Intelligent maintenance manual

Paper-free;
Easy to remember a variety of manuals;
Get answers quickly and accurately;
Guarantee the progress and quality of the maintenance.



04

Intelligent Display

Eye-catching tools for equipment exhibitions;
No need for a lot of equipment;
Interactive voice and fast retrieval.



05

Enterprise know-all

Contacts query;
Work schedual inquiry;
Conference procedure query.

